

Market Illustration

Rwanda's Financial Inclusion Dashboard with GDD

Country: Rwanda

Challenge: Rwanda's demand side data collection was conducted every four years; this limited frequency led the National Bank of Rwanda to pursue more frequent, granular data collection through direct engagement with financial services providers.

Result: The National Bank's interactive dashboard tool is a valuable resource for policymakers, providers, and other researchers looking to understand how to better serve women and the effect of their interventions over time.

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Challenge

According to a piece coauthored by CGAP CEO [Sophie Sirtaine](#) and [National Bank of Rwanda \(NBR\) Governor Soraya Munyana Hakuziyaremye](#), NBR established the Financial Inclusion Dashboard in response to the limitations of demand side data collection. Rwanda's demand side data collection was conducted every four years; this limited frequency led NBR to pursue more frequent, granular data collection through direct engagement with financial services providers.

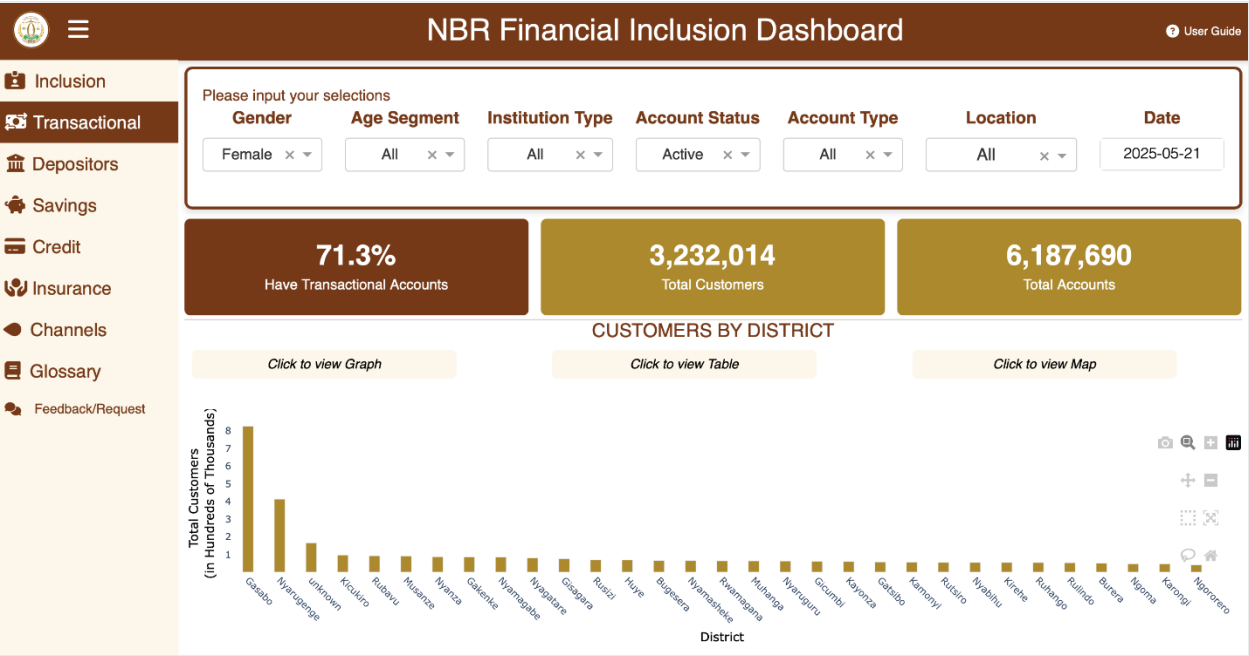
Approach

Financial services providers share granular information with NBR through an electronic data warehouse. This information is validated by NBR and published on the Financial Inclusion Dashboard.

The Rwanda case shows an exemplary approach by policymakers to collect data and make it available to the ecosystem at an aggregated level. The IPS role in creating a dashboard like this could be as supplier of IPS specific data or it can learn from this approach to create a dashboard specific to IPS data. Naturally, data collected by policymakers will go well beyond what the IPS itself can collect.

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Rwanda’s Financial Inclusion Dashboard (shown above and available [here](#)) reflects women’s transaction account ownership, with the ability to drill down by other account details like account status and account type. Launched in 2025, this publicly available dashboard is refreshed weekly. The dashboard is published and maintained by the National Bank of Rwanda (NBR) and geared towards policymakers, DFSPs, and researchers. In the future, this will allow policymakers and providers to implement and test solutions for eKash, Rwanda’s Inclusive IPS.

Result

Though development of the data dashboard presented a challenge and required collaboration with domestic and international experts, the tool is a valuable resource for policymakers, providers, and other researchers looking to understand how to better serve women and the effect of their interventions over time.

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Works Cited

- Sophie Sirtaine and Soraya Munyana Hakuziyaremye, "Granular Data for More Equitable Financial Systems," CGAP, April 14, 2025, <https://www.cgap.org/blog/granular-data-for-more-equitable-financial-systems>.
- "NBR Financial Inclusion Dashboard," National Bank of Rwanda, accessed August 25, 2026, <https://fininclusion.bnr.rw/transactional>.